

**Presentation**  
*of the Prosecutor General of Kazakhstan*  
*Askhat Daulbayev*  
*at the IAP Annual conference*  
*Dubai, November 24, 2014*

**Honorable Mr. Gerhard Jarosch!**  
**Dear colleagues!**

On behalf of the Prosecutor General's office of Kazakhstan and myself let me greet you and heads of delegations of the 19<sup>th</sup> IAP Annual conference!

This year the meeting of the prosecution service leaders is held in the hospitable land of the United Arab Emirates and this is why I would like to thank the Attorney General of Dubai Honorable Essam Essa Al Humaidan for the high level organization of today's meeting and a hearty welcome.

We are deeply convinced that the dialogue forum within the IAP conferences will further help deepening multilateral ties, strengthening the cooperation between our countries.

This shows the high level of mutual trust and understanding.

The agenda issues are simultaneously topical for all states and that is why it will be useful to exchange the gathered experience and ways of problem-solving in prosecution service.

\*\*\*\*\*

**Dear colleagues!** In contemporary conditions judicial bodies of most countries initiate a gradual transition to new methods of crime prevention and investigation based on innovation technologies.

Today, like never before, the success of countering modern challenges are determined by objective and operative information about processes and events and by inter-agency cooperation and coordination of actions of competent authorities.

Dear colleagues, I would like to pay your attention to the fact that in most countries the prosecution is conferred with different tasks and competencies in non-criminal area; however collection of information on this remains complicated and scattered.

As for Kazakhstan, the President and Government take all necessary measures to realize this, including organizational and financial measures.

In Kazakhstan the prosecution service, aside from highest supervision, has the role of the "core of the law enforcement system" and coordination of judicial authorities' service.

Due to such status and functions we implemented several types of information exchange and operational reacting systems between law enforcement, special and other concerned state bodies.

\*\*\*\*\*

The operator of these systems is the **Committee on Legal Statistics and Special Accounts** which was established within the PGO structure in 1997 by a Presidential decree.

This agency automatically accumulates the information about crime, justice, prosecutor's supervision, protection of entrepreneurship, consideration of citizens' requests and other legal data.

All this lot consists of 42 forms of records and 14 types of special accounts united in five information systems for convenience.

All the concerned state bodies and judicial authorities have remote access to them.

\*\*\*\*\*

The widest resource is the **System of Information Exchange of Law Enforcement and Special Authorities**.

More than 60 databases of all state bodies are joint in it and the law enforcement authorities workers' access is provided via protected connection channel.

As a result, a prosecutor can get all necessary data on investigating a case straight from his desktop, namely to conduct the so-called e-prosecution.

It means that more time is left for directly investigating a case.

Thereby s/he operatively receives data on property, driver's licenses, notarial acts, pensions, benefits, criminal cases etc. without paper requests within the criminal case pursued.

Another example, an employee of transport police or a district policeman can quickly learn if a person concerned has unpaid fines, taxes, alimonies or whether s/he is wanted.

The system proved itself first of all in the search for offenders.

Now the information about all operations made by the wanted persons is collected and the system automatically signals this to judicial bodies.

For instance, the system has shown that the citizen Toktarov, wanted from January 2012 by the police of South Kazakhstan region for rape, had been working at a secondary school of one of the towns in West Kazakhstan and his employer had been deducting pension payments in his name.

The offender was tracked and arrested by these payments.

Only during the first half of the year 30 wanted offenders have been found out and 8 offenders have been arrested due to pension payments and use of state service and documentation.

Good prospects are given by the **"Interrelated Persons" Service**.

Getting an access to the Ministry of Finance's public procurement system, "Legal Entities" Database, information system on vital records the System of information exchange automatically shows the existence of kinship, relations and other ties of public procurement participants, which is the basis for the analysis of their results.

This service reveals previous owners of movable and immovable property, colleagues receiving pension payments from the same employee, companions in railway transport, participants of notarial acts and notaries that registered these acts.

To fasten the investigation process we realize the mechanism of issuance of requests on criminal records electronically.

The scheme is simple: the prosecution body worker using his/her e-key can order an e-request in the System of information exchange, and a judge or a prosecutor can check it via our web-site.

Now the fulfillment of such a request takes no more than 3 minutes.

A **mobile version** of the System of information exchange Portal is elaborated too.

Thereby the policemen can get primary information (data about a victim, possible suspect, etc.) on their way to the scene with the use of a mobile device and also get additional information to check with personal data of suspects, his/her property, cars and other data important in a case.

\*\*\*\*\*

Next system used in law enforcement service is an **e-book of an account of statements and reports of crimes**.

Its mechanism is elementary: while receiving statements from people, workers on duty insert the information into the centralized base straight from their desktops.

Information on process decisions taken by officials upon these statements are also inserted there real-time.

Neither an investigator, nor any other worker of the judicial authority can correct and change the plot in the book of account.

The peculiarity of the book is:

First of all, in **transparency and efficiency** – any prosecutor, head of a law enforcement authority and even an author of the statement see the course of its examination at all stages of criminal procedure;

Secondly, in relevance of information, which is updated every minute;

Thirdly, in accessibility – an employee of a law enforcement body using modern communication devices can receive necessary information real-time concerning the statement.

**As a result:**

- 92% of all registered statements are examined in short time run in less than 3 days;

- more objective and entire picture of criminality is received;

- we revealed a huge capacity of traditionally concealed thefts, robberies and hooliganism, due to which a sharp increase of the registered crimes occurred.

Citizens in their turn receive an **e-ticket** confirming the receipt of their statements.

Using the e-ticket citizens can check with stages of examination of their statements through any available means of communication – on the Committee’s web-site, via SMS and the PGO call-center.

No secret that most citizens still avoid going to police fearing the red tape.

For their convenience we give an opportunity to submit a statement about an offence via our web-site using an e-signature.

It is enough to submit an e-statement on the Committee’s web-site for its registration in a database, and neither an official on duty, nor an investigator can remove it.

Due to the taken measures and established projects, we achieved transparency of the statements’ examination, online supervision and resort control, which finally demonstrated the real level of crime in the country.

\*\*\*\*\*

Citizens can check with the current state of public security on our web-site by the **geographical crime map**.

Connecting an interactive map with the book of account of statements we received information about streets and houses, time and seasonality of crimes commission.

Any citizen can connect his/her mobile device, ask a radius and s/he will be receiving data on crimes committed in the place.

The map is useful for police too, which must quickly react to hotbeds of crime and take preventive measures (*surveillance cameras, patrols etc.*).

\*\*\*\*\*

The same principle was used while elaborating **the traffic accidents map** available on the Committee’s web-site.

Data of our traffic accidents account are now represented on the map with specification of runs, towns, crossroads and streets.

The information on the dead and wounded in such accidents are also available here.

\*\*\*\*\*

It should be noted that since January 1, 2015 the new Criminal Procedure Code will be valid in Kazakhstan. It was developed using advanced international experiences.

One of the Code’s novelties is that the pre-trial investigation will be conducted straight after the statements or messages on criminal offence have been registered in the Unified Register of Pre-Trial Investigation.

Registration in the Register will mean the start of investigation, namely the start of criminal proceedings.

Registered messages have their number shown in a ticket just like we have today.

The register will allow to follow the criminal case's course and will automatically form statistical data on crime according to crime type and category, persons etc.

\*\*\*\*\*

*“Aikyn” Project*

Aside from the criminal procedure area we established an e-project “Aikyn” which helps regulate transparency of statements and requests flow in state authorities.

Authors of statements receive a ticket with a unique number to enter the automatized system for getting information about their statement's status.

This allowed us to increase the speed of statements examination and minimize personal contact of officials and citizens.

\*\*\*\*\*

*“Business Tiregi” Project*

**Dear colleagues!** President of Kazakhstan Nursultan Nazarbayev pays special attention to protection of business.

Today Kazakhstan takes unprecedented measures to support entrepreneurship because it is our understanding that small and medium business the core of the country's economy that provides the major part of budget receipts.

And its stimulation is an increase of economic potential of our state.

That is why the supervision over observance of laws in the sphere of **protection of entrepreneurs' rights** and encouragement of maximum positive business climate is Kazakhstan is one of the priorities in prosecution service.

In this regard was established a prosecutors' info service “Business Tiregi” which allows to receive confirmation about controls via internet or SMS (*control reasons and time, its registration in prosecution bodies, info about controllers etc.*). It means that if a subject being controlled does not receive the confirmation on info service, it has the right to reject it.

Information about controls in the past and planned for the future can be received here.

Furthermore, this year we implemented our own project “E-registration of controls” which helps exclude controls doubling and compliance by their multiplicity. Besides it lets rule out complaints of entrepreneurs about controls held by several authorities based on a single appeal.

\*\*\*\*\*

It should be noted that we did our best to equip our work with information resources too.

Documentation in prosecutors' offices is executed via "Kadagalau" e-system. Kadagalau means supervision in Kazakh.

The system helps automatize the procedure of collection, processing, storage and presentation of data generated during the supervision procedure and as a result of analytical report based on the data. The resource helps spend work time more efficiently, significantly cut paper costs.

The share of e-documents made up 77%. Implementation of the system allowed to save 32% of budget spending.

Automation of documentation provided control and quick access to the information of the subdued prosecutors' offices.

Fast information search increased the time to spend for decision-making.

We reduced the time for delivery of e-documents and their copies also in the inter-resort level.

Since 2013 the means of **virtualization of the workplace infrastructure** are applied in the PGO.

To keep going at this pace we took into account the world trends of transition to work with "cloud" technologies.

They allow a user to work with a large amount of data without having more computing power.

We stopped working at PCs. Having implemented the "cloud" resource we provided effective management and service of workplaces, access to virtual workplace from any terminal in the building.

\*\*\*\*\*

As a whole, taking into consideration perspective technologies, the PGO developed main courses of the judicial informatization agreed by judicial authorities.

These measures are aimed at gradual increase of the population's trust to the judicial system, at resolving the high mission of the prosecutors' supervision over absolute observance of human rights and freedoms.