



# TOWARDS THE SMART PROSECUTION

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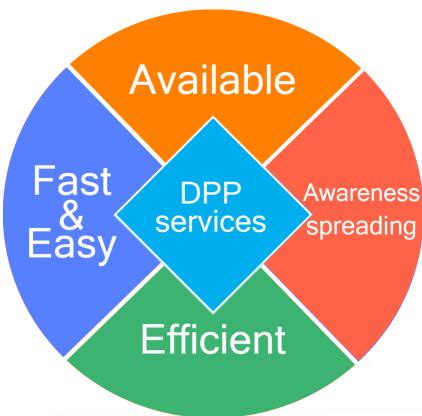






# FIRST: SMART GOVERNMENT VISION

"The future government " that does not sleep, works 24 hours per day and 365 days a year, is hospitable as hotels with prompt transactions and easy procedures.







# Dpp smart ser

# **Available:**

- Services available round-the-clock
- Services available in the office or on the go Services provided over various channels and Easy technologies
- Free Apps

**Available** 

**Efficient** 

Vorkshop





# **Dpp smart services vision**

# **Fast and Easy**

- Simple user interface
- Task completion in few clicks and taps
- Automatic forms population whenever data is available







# **Dpp smart services vision**

# **Efficient:**

- Services reflecting accurately The business processes
- Minimum need of on-site presence whenever possible







# **Dpp smart services vision**

# **Spreads awareness**

- Spread law awareness
- Raise community awareness about crime and punishment







# Second: (Stakeholders)







# THIRD: SMART SERVICES







## Third: Smart Services (Prosecution)

Smart Prosecutor (e-Prosecutor)

- Full review of legal cases handled by the public prosecution, including the full text of the interrogation and interview sessions and all the directions and decision taken
- Simplification of the process of decision taking in regards to any active legal case
- Speedy and intuitive way to search and retrieval of information about cases
- Enablement of the public prosecutor to conduct interrogations and interview outside the public prosecution facilities





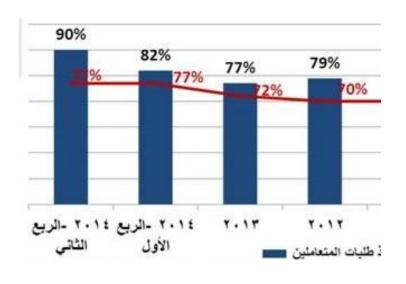


# Third: Smart Services (Prosecution)

#### **Smart Prosecutor (e-Prosecutor)**

#### **Statistics**

KPI of Customer Requests' Execution









#### Third: Smart Services (Prosecution + Government)

#### Smart Search Warrant App

- 10 minutes needed to issue a proper Search Warrant
- Immediate secure access to of Search warrant details once higher leadership requires
- Search Warrant Warehousing and Archiving
- Easier follow-up on the speed of execution and completion of the searches during afterhours work and shift handovers
- Immediate archiving of the electronic search warrants.







#### Third: Smart Services (Parties and litigants)

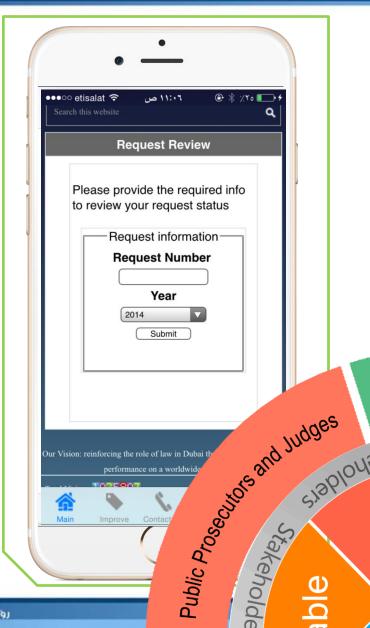
#### **Smart Prosecution App**

#### **Value-added Service**

- Saving time and effort when performing follow-up and transacting on legal cases handled by the public prosecution
- More than 125 electronic case-related request services are provisioned
- Case status inquiry
- Request status inquiry
- Court and prosecution session timetable inquiry

#### **Statistics**

Over 830,000 visits and over 6500 Requests were submitted







## Third: Smart Services (Lawyer)

#### **Smart Lawyer App**

- Ability to retrieve all the relevant documentation and full text of interrogations and interviews, decision, judgment, orders and correspondences,
- Submittal and status follow-ups of requests and inquiries
- Ability to register Power-of Attorney/Legal Representation
- Ability to submit of digital scans of documents
- Access to a set of legal statics needed by lawyers and details of registered and accredited lawyers







## Third: Smart Services (Lawyer)

#### **Smart Lawyer App**

#### **Statistics**

- 615 registered Lawyer using the system
- Over 63 thousands visits
- Number of Power of Attorney Registered over 34000
- The Rating of overall satisfaction the E-Lawyer Application have reached 83%
- While the Rating about the speed and transaction and reduction of processing time reached 86.3%
- Ease of use ranking reached 85%
- ability to deliver real value in secure way, received 89% rating
- and finally, 85% of Power of Attorney attachment through the application have reached 85% of the overall transaction



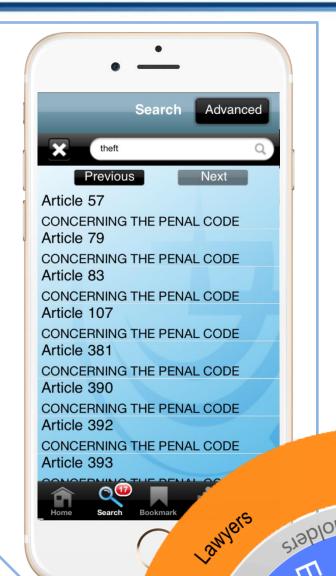




#### Third: Smart Services (Community)

#### **UAE Law App**

- The full text of all 37 laws
- Searchable by keywords or phrases
- Available in both Arabic and English
- Available for general public







#### Third: Smart Services (Community)

#### **UAE Law App**

#### **Statistics**

- 53640 users have downloaded the UAE-LAWs Application this clearly indicates the one of the objective of this initiative have been fulfilled - the initiative being the proliferation of the Law and Order Awareness among the general public
- Our goal of customer satisfaction for this initiative is 80% while we have reached an effective customer Satisfaction rating of 87.8%







#### Third: Smart Services (Community)

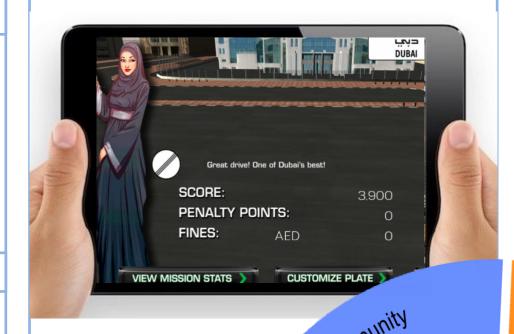
### **Dubai Drive App**

#### Value-added Service

- Proliferation of legal awareness about traffic and roads laws and by-laws
- Introductory information about major Dubai landmarks and areas of special values

#### **Statistics**

11500 users have downloaded the application



SIADIO





# FOURTH: FUTURE INITIATIVES TO REACH THE VISION OF DUBAI SMART CITY







## Fourth: Future Initiatives to Reach the Vision Of Dubai Smart City

# Full Digital transformation by 2016

